

Nambour Community Safety Research Phase 2 Summary

Sunshine Coast Council and the University of the Sunshine Coast recently partnered in a community safety research project focused on Nambour and the Special Entertainment Precinct. The core focus of the research was to better understand crime data, best practices in entertainment precinct management, community perceptions of safety and consideration of crime prevention measures. This overview presents findings from Phase 2 of the research and corresponding recommendations. The final report can be read on Council's <u>Have Your Say</u> site.

Phase 2 consisted of five components:

- 1. *Literature review* considering prevention of general crime, disorder and violence in entertainment precincts
- 2. *CPTED analysis* Crime Prevention Through Environmental Design (CPTED) safety audit of Nambour CBD
- 3. *Crime Data analysis* analysis of 5 years of arrest data and Queensland Police Service crime map data of Nambour CBD
- 4. *Community survey-* 398 responses measuring perceptions and experiences of crime and disorder in Nambour
- 5. *Focus groups* three focus groups with 27 participants to understand problems, solutions and opportunities for Nambour.

The report outlines nine key findings from the study and six recommendations for consideration.

The nine key findings are divided into 3 categories.

Nambour's community

Key finding 1: Nambour is a generous, diverse, eclectic community with many opportunities

for future development.

Key finding 2: The Special Entertainment Precinct provides opportunities for community based and family friendly events.

Key finding 3: Supporting vulnerable people is important to the Nambour community.

Crime and safety concerns

Key finding 4: People feel Nambour is becoming less safe and feel unsafe at night. Young

people feel less safe than other age groups in Nambour.

Key finding 5: Disorder is concentrated in Nambour's CBD.

Key finding 6: Loitering, substance abuse, and homelessness are key concerns of the Community.

Crime prevention considerations

Key finding 7: Parts of Nambour's CBD require maintenance and activation. *Key finding 8*: Police foot-patrols have small positive effects on reducing crime and disorder. *Key finding 9*: Inclusive community-government-business partnership approaches to crime and disorder are effective.

Key Recommendations

Recommendation 1: Create a multi-agency crime and disorder reduction partnership.

Recommendation 2: Implement visible uniformed patrols on foot and/or bike.

Recommendation 3: Deliver specific education programs to improve crime prevention,

adoption of interventions and community collaboration.

Recommendation 4: The appearance and maintenance of Nambour's CBD, incorporating

principles of Crime Prevention Through Environmental Design (CPTED).

Recommendation 5: Activate space and fill empty shopfronts.

Recommendation 6: Monitor and evaluate initiatives.

Next Steps

Through collaboration with the community, council has already begun to respond to the recommendations outlined in phase one of the project and will continue to do so in response to phase two recommendations.

Council's Economic Development team have been working closely with Nambour Business and Community Groups to develop an activation strategy for the town centre as per *Recommendation 5:* Activate space and fill empty shopfronts. Key activation initiatives that have been developed and delivered as part of the strategy include Nambour Shopfront Improvement Program, Nambour Forecourt Live events, *I Am Nambour* website and #ExploreNambour promotional campaigns, Nambour Town Square Market and NAMBA Street Fair.

Council's Design and Placemaking team have developed <u>The Nambour (Namba) Place</u> <u>Plan</u> which proposes upgrades to the CBD's streetscapes to improve the appearance and function as per *Recommendation 4*. Crime Prevention Through Environmental Design (CPTED) principles have been incorporated and will continue to be considered as the design progresses.

Council will continue to consider the implementation of the recommendations in collaboration with community, business, and government partners.

For a full version of the research and final report, please visit Council's Have Your Say page.

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